

# Angelina Tirmizi

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## EDUCATION

**The Pennsylvania State University**, College of the Liberal Arts

*College of the Liberal Arts*

Bachelor of Arts in Psychology

Bachelor of Arts in Criminology

**University Park, PA**

Anticipated Graduation: May 2026

GPA: 3.87/4.00

Dean's List: 4/4 semesters

## WORK EXPERIENCE

**The Trappe Tavern**

*Server/Hostess*

**Trappe, PA**

*March 2022 – Present*

- Collaborate with kitchen staff and other servers to ensure seamless coordination in food preparation and delivery, minimizing wait times for guests
- Handle customer concerns and complaints diplomatically, seeking prompt resolutions to ensure customer retention and loyalty
- Manage and ensure all morning prep work was completed before business opening hours
- Handle and fulfill up to 30 customer requests at a time, while assisting other staff members and completing side work when needed

**TimeOut Skippack**

*Hostess*

**Skippack, PA**

*August 2021 – March 2022*

- Welcomed and greeted guests upon arrival, created a positive first impression, and set the tone for their dining experience
- Coordinated the seating process, optimized table turnover, and maximized restaurant capacity
- Effectively managed reservations, ensured accurate recording and timely communication with both guests and restaurant staff

**Three Brothers Grill**

*Server/Cashier*

**Collegeville, PA**

*Sep 2019 – August 2021*

- Provided exceptional customer service by greeting guests, taking orders, and ensuring a positive dining experience
- Maintained a clean and organized work area, including setting up tables, arranging place settings, and assisting with general restaurant cleanliness
- Handled phone inquiries and reservations professionally, providing detailed information and capturing essential details
- Processed payments accurately, handling cash and credit transactions with precision and ensuring a smooth checkout process for guests

## LEADERSHIP & INVOLVEMENT

**International Honor Society in Psychology (Psi Chi)**

*Member*

**University Park, PA**

*January 2024 – Present*

- Inducted into the prestigious International Honor Society of Psychology based on academic excellence, demonstrating a commitment to the field of psychology
- Participate in society events, conferences, and seminars, engaging with fellow members and professionals to expand knowledge and foster a deeper understanding of psychological concepts
- Utilized networking opportunities provided by the society to connect with professionals, scholars, and peers, contributing to a broader understanding of psychology and potential career pathways within the discipline

**Link Crew**

*Leader*

**Collegeville, PA**

*August 2021 – May 2022*

- Mentored incoming freshmen, offering insights into the school culture, study techniques, and time management strategies
- Initiated and supervised small team events aimed at building camaraderie among freshmen and upperclassmen, fostering a sense of community within the school
- Developed and implemented outreach initiatives to increase awareness and participation in the club, resulting in a more extensive network of support for freshmen and promoting future involvement as a leader

**Best Buddies**

*Leader*

**Collegeville, PA**

*Sep 2018 – May 2022*

- Led a club dedicated to fostering inclusivity and building meaningful relationships with special needs individuals within the school community
- Worked closely with special education teachers to address specific needs and challenges faced by students, tailoring club initiatives to provide meaningful assistance
- Developed and implemented programs and activities aimed at promoting interaction and understanding between students with special needs and the broader student body

**Safe Collective Club**

*Event Coordinator*

**Collegeville, PA**

*Sep 2021 – May 2022*

- Founded and led a dynamic club dedicated to promoting inclusivity and advocating for policy changes to address issues related to gender and racial diversity within the school district
- Demonstrated strong organizational skills in overseeing all aspects of event planning, from venue selection to budget management
- Collaborated with school administrators, educators, and district officials to propose and advocate for policy changes aimed at promoting diversity, equity, and inclusion in curriculum, hiring practices, and extracurricular activities

## SKILLS/INTERESTS

**Technology:** SRSS (Basic), Qualtrics, Canvas, Office 365, Excel, Word, Powerpoint, Microsoft Forms, Canva, Strikingly

**Language:** Fluent in English, Spanish (Basics/Conversational)

**Interests:** Mental Health Advocacy, Criminal Justice Policy Analysis, Community Service, Reading, Traveling, Language Learning